

ALMO TONER GUARANTEE

All Almo toner cartridges are unconditionally guaranteed to perform to your complete satisfaction. If you are not satisfied we will either replace the cartridge or give you a full refund.

All Almo brand cartridges are guaranteed against defects, and to equal or exceed the original equipment manufacturer (OEM) cartridge in the production of all documents, both text and graphics, throughout the entire toner life of the cartridge.

Every Almo cartridge receives a brand new, organic photo conductor (OPC) drum if required, supplied from one of the world's leading drum manufacturers. This ensures genuine OEM print quality, time after time after time. We do not unnecessarily replace drums that are working properly.

Each Almo cartridge is fully charged with premium quality high-resolution toner, individually matched with the specified organic photo conductor (OPC). It provides increased page yield and at a much lower cost per page without sacrificing quality.

If an Almo cartridge, supplied by Almo, is the proven cause of damage to your laser printer, we will repair or replace the machine. If the model in question has been discontinued, we will provide the model recommended by the OEM as the replacement. Any claim made against Almo must be made in writing and supported by a written report from an appropriately qualified person or company.

All Almo cartridges are manufactured to the strictest environmental code. All manufacturing and administrative processes have ISO 14001 accredited certification.

Signed on behalf of Almo Office

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FAQs

Does using a non-original equipment manufacturer (OEM) cartridge void my printer warranty?

No. A very common misconception, but this is simply not the case. This is what HP say on their website 'The use of non-HP print cartridges does not affect either the warranty or any maintenance contract purchased from Hewlett-Packard.'

Will using a non-OEM toner cartridge damage my printer?

No. Using one of our Almo Eco-toner cartridges will not cause any damage to your printer. If your printer were to become faulty and a qualified engineer identifies the Almo Eco-Toner cartridge as the cause of the problem, we would repair or replace the printer at no cost to you!*

Can I print the same number of pages from an Eco-toner cartridge?

Yes. In some cases Almo toner cartridges hold more toner than the OEM cartridge, resulting in a greater number of pages from the same size cartridge. For even more prints, we sell high-capacity cartridges that can often print twice the number of pages than the OEM.

Is the print quality as good as the OEM?

Yes. All Almo cartridges are fully charged with premium quality high-resolution toner, individually matched with the specified organic photo conductor (OPC). All cartridges are fully tested prior to despatch on an actual printer!

Can I buy cheaper remanufactured cartridges?

To be honest yes, so can we! We don't buy them because the quality is not as good as Almo and neither is the reliability. Almo excel in making their toner cartridges as good as, if not better than the OEM. We do not see cheaper remanufactured cartridges as competition for the Almo toners; the only competitors we have identified of similar quality are the OEMs!

Is it really beneficial for the environment to use these?

Yes, we believe that using an Almo toner cartridge offers true 'sustainable procurement', the cartridges are remanufactured in the UK, 97% of the cartridge components are recycled by Almo and each cartridge has travelled less than 130 delivery miles by the time it reaches your printer!

** The engineer must be appropriately qualified and their findings must be supplied directly to us in writing.*